



Primary Quality Policy

Document No	Hol_Sur_Pol_20.1	Revision Date	-
Release Date	16.08.2024	Revision No	-

Primary Quality Policy

The quality policy of the Company encompasses compliance with the legislation, service at high standard, transparency, satisfaction of the stakeholders and continuity of the business.

- All employees are responsible for establishing an appropriate quality management system, adhering to the industry-specific quality standards and ensuring the continuity.
- Each employee has responsibility within the scope of his/her own duty within the quality management system.
- By ensuring the quality management in an effective and proper manner, a service that complies with the international standards is provided and fair and transparent market conditions are achieved. These objectives include economic development, continuous improvement of product and service quality in order to ensure the business continuity and provision of a service.
- It is essential to closely follow up the technological developments and to regularly train our employees in terms of the continuity of our activities.
- The information on the qualities of our services is shared with our stakeholders in a clear and transparent manner.
- In our sense of quality management, the circumstance at every level is regularly evaluated, reported and communicated to the relevant departments within the organization.